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Reg. No. :

Name :

Fifth Semester B.Sc. Degree Examination, December 2022

First Degree Programme Under CBCSS

Psychology

Core Course

PG 1541 – SOCIAL PSYCHOLOGICAL PROCESSES

(2020 Admission)

Time : 3 Hours

Max. Marks : 80

PART – A

Answer **all** questions. Each carries **1** mark.
Fill in the blanks

1. All forces (factors) that cause group members to remain in the group is known as _____.
2. _____ is the suggestion that some prosocial acts are motivated solely by the desire to help someone in need.
3. _____ is a modern theory of aggression suggesting that aggression is triggered by a wide range of input variables that influence arousal, affective stages and cognitions.
4. Actions by individuals that help others with no immediate benefit to the helper is _____.
5. _____ is a process in which people meet as a group to generate new ideas freely.

P.T.O.

Define the following. Each question carries 1 mark.

6. Agression
7. Kin selection theory
8. Mob
9. Reciprocity norm
10. Provocation

(10 × 1 = 10 Marks)

PART – B

Answer any **eight** questions in a paragraph. Each carries 2 marks.

11. General Aggression model
12. Empathy
13. Bullying
14. Type A behavior pattern
15. Social norm
16. Common-bond groups
17. Causes of Ragging.
18. Schism
19. Diffusion of responsibility
20. Negative state relief model
21. Social conformity
22. Personal space

23. Introspection illusion
24. Define Crowd
25. Media violence and aggression
26. Instrumental aggression

(8 × 2 = 16 Marks)

PART – C

Answer any **six** questions carries **4** marks. Each question not to exceed 120 words.

27. Control of aggression.
28. Milgram's experiment on obedience
29. Basic features or key components of groups
30. Social facilitation
31. Tactics of compliance
32. Classical theory of crowd behavior.
33. Group think.
34. Explain group decision making.
35. Ways to reduce social loafing.
36. Theories of aggression.
37. Asch's experiment.
38. Causes of poverty.

(6 × 4 = 24 Marks)

PART – D

Answer any **two** questions. Each carries **15** marks. Each answer not to exceed 200 words.

39. Models of prosocial behavior.
40. Determinants of aggression.
41. Factors affecting social conformity.
42. Briefly explain the forms of social influence.
43. Impact of social media on Society.
44. Nature and effects of crowding.

(2 × 15 = 30 Marks)

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Reg. No. :

Name :

Fifth Semester B.Sc. Degree Examination, December 2022.

First Degree Programme under CBCSS

Psychology

Core Course

PG 1542 – INDIVIDUAL IN ORGANIZATION

(2020 Admission)

Time : 3 Hours

Max. Marks : 80

SECTION – A

Very short answer type questions. Answer **all** questions not exceeding 2 lines. Each question carries **1** mark.

Fill in the Blanks

1. _____ is an ability to attend, listen and interpret information, which is very much needed for an employee
2. _____ proposed administrative theory of management
3. _____ is the father of human relations movement
4. Vertical loading of work is called _____
5. MBTI is based on _____'s theory of personality.

Define the Following

6. Organization
7. Span of control

P.T.O.

8. Self-efficacy
9. Job satisfaction
10. Personality

(10 × 1 = 10 Marks)

SECTION – B

Short answer type questions. Answer **any eight** questions not exceeding 1 paragraph. Each question carries **2** marks

11. Elements of Organizational behaviour
12. Conscientiousness
13. Job satisfaction
14. Bureaucracy
15. Motivation Cycle
16. Reinforcement
17. MBO
18. Telecommuting
19. Job rotation
20. Organizational Citizenship Behaviour
21. Soft skills
22. HRM
23. In-basket training
24. Bonus

25. Profit Sharing
26. Virtual organization

(8 × 2 = 16 Marks)

SECTION – C

Short Essay Questions. Answer **any six** questions *not* exceeding 120 words.
Each question carries **4** marks

27. What is the importance of studying Organizational behaviour?
28. What are the characteristics of Bureaucracy?
29. How is a learning organization different from Boundary less organization?
30. Examine the reasons for work force deviance.
31. Explain the process of Job Analysis
32. How does job satisfaction affect the work force?
33. Training need Analysis
34. Advantages of creativity in organization
35. How does employee involvement programmes promote loyalty in employees?
36. Which are the on the job training methods?
37. Advantages of piece rate pay and merit based pay
38. How does an employee ownership plan works?

(6 × 4 = 24 Marks)

SECTION – D

Long Essay Questions. Answer **any two** questions. Each question carries **15** marks

39. Why is Individual difference given importance in organizational settings?
40. Which are the disciplines that contribute to the field of OB? Explain
41. What is person-job fit? Examine the personality traits that are relevant to OR?
42. Examine the content theories of work motivation
43. Explain the employee involvement programmes in an organization
44. What is employee compensation? Evaluate its benefits

(2 × 15 = 30 Marks)

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Reg. No. :

Name :

Fifth Semester B.Sc. Degree Examination, December 2022.

First Degree Programme under CBCSS

Psychology

Core Course

PG 1543 – COUNSELLING PSYCHOLOGY

(2020 Admission)

Time : 3 Hours

Max. Marks : 80

SECTION – A

Fill in the blanks. Answer **all** the questions Each carries 1 Mark:

1. The strategy which enables the counselor or therapist to provide the client with feedback in which discrepancies are presented in an honest and matter-of-fact manner is called _____
2. "_____ intentionally focuses on who you are listening to, whether in a group or one to one in order to understand what he or she is saying.
3. _____ is known as the founder of person centred approach to counselling
4. _____ is a patten of erroneous thinking in which a person draw conclusions that things are bad with no evidence.
5. Application of punishment by presenting an unfavourable event or outcome in response to a behaviour is called _____

(5 × 1 = 5 Marks)

P.T.O.

Define the following. Answer **all** questions. Each question carries **1** mark

6. Guidance
7. Ego
8. Empathy
9. Informed consent
10. Immediacy

(5 × 1 = 5 Marks)

SECTION – B

Short Answer Questions (Not to exceed one paragraph)

Answer **any eight** questions. Each question carries **2** marks

11. Explain congruence.
12. Explain questioning.
13. Describe reinforcements.
14. Explain Defence mechanisms.
15. Explain Unconditional positive regard.
16. Explain Initial disclosure.
17. What is Counselling?
18. Describe Concreteness.
19. Describe Geriatric Counselling.
20. Describe Cognitive distortions.
21. Explain Interpretation.

22. Process involved in Person centred Counselling.
23. Explain Goal setting.
24. Describe Child Counselling.
25. Explain Systematic desensitization.
26. Describe Dual relationships in counselling practice.

(8 × 2 = 16 Marks)

SECTION – C

Short Essay Questions (Not to Exceed 120 words)

Answer **any six** questions Each question carries 4 marks

27. Explain family counselling.
28. What is structuring?
29. How to facilitate problem solving in client?
30. Major process involved in behavioural counselling.
31. What are the core conditions of counselling?
32. What is cognitive counselling?
33. Describe counselor's nonverbal messages.
34. Differentiate between counselling and Psychotherapy.
35. Explain career counselling.
36. Explain reflection of feeling.
37. What are the impediments to communication in counselling?
38. Explain personal characteristics of effective counsellor.

(6 × 4 = 24 Marks)

SECTION – D

Long Essay Questions. Answer **any two** questions. Each question carries **15** marks.

39. Explain the major concepts of Psychoanalytical counselling
40. Write an essay on the process of crisis counselling.
41. What are the basic goals of counselling?
42. Write an essay on different stages of counselling.
43. Briefly explain various techniques used in counselling.
44. Explain ethics in counselling.

(2 × 15 = 30 Marks)